

Terms of Service

Terms of Service for Positive Impact Training Services

1. Acceptance of Terms

By accessing or using the services provided by Positive Impact (<u>www.positiveimapct.net.in</u>), including in-person and virtual training sessions, you agree to be bound by these Terms of Service.

2. Services

Positive Impact provides corporate training services, including but not limited to:

- In-person training sessions
- Virtual training sessions
- Training materials and resources as agreed with our clients.

3. Booking and Payment

3.1 All bookings are subject to availability and confirmation by Positive Impact.

3.2 Payment terms will be specified in the service agreement or invoice provided to the client.

4. Rescheduling and Cancellation

4.1 Please refer to Refund and Cancellation document uploaded on our website.

5. Intellectual Property

5.1 All training materials, including but not limited to presentations, handouts, and digital resources, are the intellectual property of Positive Impact.

5.2 Clients are granted a non-exclusive, non-transferable license to use the materials for internal purposes only for members who have participated in the Positive Impact workshops.

5.3 Recording, reproduction, or distribution of training materials without prior written consent is strictly prohibited.

6. Confidentiality

6.1 Positive Impact will maintain the confidentiality of any sensitive information shared by clients during the training process.

6.2 Clients agree to keep confidential any proprietary information disclosed during training sessions.

7. Liability

7.1 Positive Impact's total liability arising from or related to the services provided shall not exceed the fees paid for the specific training service in question.

7.2 Positive Impact is not liable for any indirect, consequential, or incidental damages arising from the use of our services.

8. Global Services

8.1 Positive Impact offers services to global customers. Clients are responsible for ensuring compliance with local laws and regulations.

8.2 All services are provided in English unless otherwise specified in the service agreement.

9. Use of Online Platforms

For virtual training sessions:

9.1 Clients are responsible for ensuring they have the necessary technology and internet access to participate.

9.2 Clients agree to use the online platforms solely for the purpose of receiving training services.

10. Modifications to Terms

Positive Impact reserves the right to modify these Terms of Service at any time. Continued use of our services after such modifications constitutes acceptance of the updated terms.

11. Governing Law

These Terms of Service shall be governed by and construed in accordance with the laws of India, without regard to its conflict of law provisions.

By engaging our services, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service.